

RE: InView Notification of Data Archive Process

Dear Customer,

The InView fault and asset management system has now been operational for 12 years and the number of incidents processed through the system has reached 1.6 million and continues to grow at approximately 180,000 incidents per year.

At the 2024 User Groups held in Warrington it was agreed by the Users present that an archive of the data older than 6 years could be implemented. This process will be repeated every 6 to 12 months.

Process in Detail

Yunex will notify users 2 weeks in advance of any change being made. Yunex will also create a full database backup, including documents and photos, and store this for a further 4 years after which it will be deleted.

Following the backup the following items that have **not been modified** in the last 6 years will then be deleted from the Live operational database:

- Incidents and all the associated data including:
 - Documents and photos
 - Bills
- Sites that have been deleted or decommissioned including:
 - Associated Equipment
 - Documents
- Equipment that has been deleted or decommissioned from active sites.
- Documents that are marked as Historic.

Yunex plan to implement this process for the first time in April 2024.

Access to Archived Data

The general consensus at the User Group was that access to archived data will not be required but, in the event that it is required, a request to the software support team can be made using the standard software support methods.

Questions

If you have any questions or concerns regarding this notice please contact your regional Sales Manager, the Product Management team or raise an InView software support ticket and we will aim to resolve these prior to the first archive.

Best regards,

Gavin Trimnell
Sales Director
Yunex Limited